

Business Continuity Policy

Atria Property Services S.A. implements an **Integrated Management System** under which it has identified the risks that could threaten the uninterrupted operation of its activities and has all the necessary resources for **Business Continuity Management**, which complies with the international standard ISO 22301:2019 in order to:

- Ensure the business continuity of critical operations in the event of an incident that results in the unavailability of or inability to access the company's facilities.
- Be able to return to acceptable levels of operation as quickly as possible.
- Minimize the impact that disruptions may have on the company's reliability and reputation in the eyes of its customers.

The implementation of the Business Continuity Management System through adherence to the policy, procedures, and relevant Business Continuity plans aims to:

- Safeguard the health and safety of personnel.
- Establish systematic methods for planning and evaluating the company's business continuity requirements.
- Establish specific recovery strategies and develop action plans for addressing Business Continuity incidents.
- Ensure a minimum acceptable level of operation for critical activities in the event of a disruption.
- Evaluate and improve Business Continuity plans through their testing.
- To ensure that the implemented Business Continuity Management System is consistent with the company's strategic direction.

The company is committed to continuously improving its Business Continuity Management System and to keeping all relevant personnel informed, so that they are able to respond in the best possible way to incidents that threaten the smooth operation of its critical functions.

Top Management

15/12/2025